

Olathe

407 S. Clairborne Rd., Suite 104 Olathe, KS 66062 913-648-2266

Shawnee Mission

9119 W. 74th St., Suite 210 Shawnee Mission, KS 66204 913-432-3334 **Paola**

1604 Industrial Park Dr. Paola, KS 66071 913-294-9223

Ottawa

107 S. Main St. Ottawa, KS 66067 913-401-2750

March 20, 2020

Dear patients and families,

As you know we continue to monitor the outbreak of the coronavirus (COVID-19) for the health and safety of our patients and staff. Just this week, The American Dental Association (ADA) issued a strong recommendation that dentists nationwide postpone elective procedures such as exams/cleanings/fillings for the next three weeks. This will help lessen the spread of COVID-19.

After careful consideration, we've decided to cancel all elective dental appointments from March 20-April 3. A member of our team will be reaching out to you. We will continue to assess the need for cancelations weekly thereafter. Rescheduling will resume once the Kansas Department of Health and Environment (KDHE) COVID-19 social distancing recommendations expire and/or further guidelines are recommended by the ADA.

During this time, we stand ready to provide urgent dental care by appointment. All calls will be evaluated by our Dental team regarding the nature of the emergency and scheduled accordingly. Please call 913-648-2266 with questions.

We recognize these are unprecedented and extraordinary times for our patients, staff and community. Thank you for your patience as we continue to adjust our workflow to protect you and our staff.

Sincerely,

Amý Falk, CEO