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Paola, KS 66071
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Shawnee Mission
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Shawnee Mission, KS 66204
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Ottawa
107 S. Main St.
Ottawa, KS 66067
913-401-2750

March 16, 2020

Dear patients and families,

Health Partnership Clinic (HPC) continues to closely monitor the outbreak of a respiratory illness caused by a novel (new) coronavirus named coronavirus disease 2019 (COVID-19). Our number one concern is the health and safety of you and our staff.

With guidance from the Centers for Disease Control and Prevention (CDC), the Kansas Department of Health and Environment (KDHE) as well as our own Chief Health Officer, we are developing preventative measures to lessen exposure and maintain a clean, healthy environment in our clinics.


Here's what we are doing to stay in front of this epidemic:

- Effective immediately, we'll be screening all individuals walking into the clinic. If you are experiencing the below symptoms, please go to your car and call our COVID-19 dedicated phone line at **913-276-7012**. A member of our team will discuss next steps.
 - Trouble breathing/shortness of breath (new or worsening)
 - Fever (100.4 or higher)
 - Cough (new or worsening)
 - Sore throat and/or runny nose
- If we suspect you may have the coronavirus, you will be given a mask and escorted to a dedicated COVID-19 closed room. Staff will be exercising universal precautions including wearing a gown, gloves, eye protection and mask. This room is **only** for the patient.
- We continue to maintain high standards for sanitation throughout the clinic, including exam rooms and high-touch, high-traffic areas and frequent handwashing by staff. We encourage you and your family to wash your hands frequently and thoroughly.
- Hand sanitizer is available throughout the clinic.
- We ask that only the scheduled patient and one additional adult attend the appointment to minimize exposure and staff time for screening family members.

We will communicate with you regularly and invite you to follow the latest on our response via Facebook https://www.facebook.com/HPHealth/?ref=aymt_homepage_panel&eid=ARBb6Ys4YtQTVckviMGzhOx39BEEYe_I4x4Dr_zVYiZmziE0iCgadR1flo2BQk_As6EAgjrEJWuRdcl. You may also access information from the CDC at <https://www.cdc.gov/coronavirus/2019-ncov/index.html>.

Thank you for your patience as we continue to reevaluate and adjust our workflow to protect both patients and staff. As a community health center, our goal is to maintain access to care for you and your family.

Sincerely,


Amy Falk, CEO