

March 23, 2020

Dear Patient:

We're here for you!

On Tuesday the metro area will be sheltering-in-place but HPC's doors will be open to serve you! Whether you are battling a sinus infection or allergies, pain, have signs of COVID-19 or other urgent medical needs, we're just a phone call away!

As a community health center, we plan to carry out our mission of providing you medical care, along with our integrated behavioral health care. We are also offering dental emergency care only at our Olathe site. Call 913-648-2266 for a dental phone assessment.

As the COVID-19 outbreak continues to evolve, please check our Facebook (@HPCHealth) or website (hpcks.org) for updates.

Hours and services are subject to change.

Some reminders for you:

- **Same Day or Next Day Appointments at All Clinics:**

- In Olathe, we are open from 7 a.m. to 5 p.m., Monday-Friday and the first and third Saturday of the month from 9 a.m. to 3 p.m. To access our care at our Olathe site, call 913-648-2266 for an appointment.

- New hours in Paola and Ottawa (effective immediately):**

Paola, 8 a.m.-Noon (913-294-9223) Ottawa, 1:30-5 p.m. (913-401-2750)

In Paola, we are also open on the second Saturday from 9 a.m.-3 p.m.

- Shawnee Mission clinic remains open from 8 a.m. to 5 p.m.

- **Coronavirus Screening:**

- All individuals coming into our clinics who have trouble breathing/shortness of breath, fever, cough, or sore throat and/or runny nose will be screened. If you have any of these symptoms, call our COVID phone line at **913-276-7012** before you enter our doors. You can call before you leave home too! We're also happy to answer your COVID-19 questions.

- **New Visitor Restrictions:**

- No visitors, including sibling visitors. Please have your family/friends stay in their car or at home.
- Pediatric patients may only have one parent/guardian.
- Parents/guardians must be free of respiratory symptoms and fever to be in the clinic.

- **Behavioral Health:**

- We will continue to provide Substance Abuse Services via telehealth.
- The Medication-Assisted Treatment program is no longer accepting new patients until further notice. Current patients will continue to be followed.
- Crisis support:

- Heartland RADAC: 1-800-281-0029 24hrs

- Substance Abuse & Mental Health Services Administration (SAMSHA) Disaster Helpline: 1-800-985-5990

- Johnson County Crisis Line: 913-268-0156 24hrs

- Franklin County Crisis Line: 785-242-3789 24hrs

- Miami County Crisis Line: 913-557-9096 24hrs

Thank you for allowing us to provide health care to you and your family. Keep safe and healthy!

Sincerely,



Amy Falk, CEO