How do we determine household size?
Household size is determined by all members of the household who are related and/or pooling resources. Members of a household who are unrelated and do not share income are considered separate households (i.e. college roommates paying separate rent/bills).

Can I receive care if I don’t bring in my paperwork and qualify for the slide?
Yes, patients with incomplete documentation have 30 days to finalize their application and will be charged the nominal fee for their first visit. Upon completion an adjustment will be made which could result in additional fees if you qualify for a higher slide level. After 30 days, incomplete applications will expire, and you will be billed full charges.

How much will I have to pay?
We offer four-tiered pricing based on a sliding scale. What you pay will depend on the slide level you qualify for and the type of service you receive. A member of our team can assist you with determining your expected fee.

What if I don’t qualify for the sliding fee program?
We are available to assist individuals with Medicaid and health insurance marketplace applications by appointment.

Will the sliding fee program apply to outside services not provided by HPC?
No. Our program is available for medical, behavioral health and dental visits provided onsite at HPC. Sliding fee discounts may vary for referrals made to services provided by non-HPC facilities and providers. You are urged to complete charity applications wherever available.

How can I access care?
The first step is to call and talk with a Patient Service Representative at one of our clinic locations. We have four convenient locations:

Please note clinic hours may vary due to COVID and staffing shortages.

**Olathe**
913-648-2266
407 S. Clairborne Road, Suite 104, Olathe, KS 66062
Clinic Hours:
Mon-Thur: 7 a.m.-8 p.m.
Fri: 7 a.m.-6:30 p.m.
1st and 3rd Sat: 9 a.m.-3 p.m.

**Shawnee Mission**
913-432-3334
9119 W. 74th St., Ste. 210, Shawnee Mission, KS 66204
Located inside the Shawnee Mission Medical Building
Clinic Hours:
Mon-Fri: 8 a.m.-5 p.m.

**Paola**
913-294-9223
1604 Industrial Park Drive, Paola, KS 66071
Clinic Hours:
Mon-Fri: 8 a.m.-5 p.m.
2nd Sat: 9 a.m.-3 p.m.

**Ottawa**
913-401-2750
107 S. Main St., Ottawa, KS 66067
Clinic Hours:
Mon-Fri: 8 a.m.-5 p.m.

For after hours, call 913-648-2266 or toll-free at 855-886-6938.

[hpcks.org](http://hpcks.org)

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No-cost COVID-19 testing and vaccines are available to adults and children. For details, please ask a member of our team.
At Health Partnership Clinic (HPC), our mission is to provide affordable, quality health care.

One way we do this is by offering a sliding fee discount program to all income-eligible uninsured or underinsured patients. This allows qualifying patients to receive medical, behavioral health and dental care at a lower cost—making health care affordable for you and your family.

Who is eligible?
Eligibility is determined by your household size and annual income.

How do I qualify?
To qualify, you must complete the sliding fee program application and provide required documentation of household size and annual income. Applications are available online and at all HPC locations.

Once you complete the application and are enrolled, all qualifying charges for your visit will be discounted based on your slide assignment and type of service received.

Enrollment must be renewed annually. We are unable to provide a sliding fee discount if you do not provide the required documentation to support your eligibility.

Can a person with insurance qualify?
Yes, if you have insurance coverage, you may apply for the sliding fee program. If eligible, your insurance claim will be processed and any remaining balance adjusted so your out-of-pocket cost does not exceed your assigned slide level.

Do I have to pay at the time of service?
Yes. It’s important our patients partner with our staff and invest in their own care. Payment is expected at the time of each visit, including payment of any outstanding balance on your account. HPC offers many payment options including no-interest payment plans.

Patients experiencing homelessness or extreme financial hardship may be eligible for a fee waiver. Please contact us to determine eligibility. Refusal to pay the appropriate fee may result in the appointment being rescheduled.

What are valid proofs of income?
Proof of income is required to qualify for the program and must be submitted for each household member with an income.

- Most recent paystubs equal to 30 days.
- Most recent annual federal income tax return.
  — W-2s are not accepted.
- Documentation of government assistance:
  — Unemployment compensation
  — SRS cash assistance
  — Social Security or SSI
- Disability determination with benefit amount.
- Documentation of child support/alimony.
- Letter on employer letterhead, signed and dated by supervisor.
- Financial award letter showing grants, scholarships, fellowships, or assistantships. Loans are not considered as income.
- Self-Employed: Three most recent months of income and expenses for the business.
- Completion of self-attestation form with a collaborative letter from an individual assisting you financially or with knowledge of your financial circumstance.
- Three months bank statements.

What is income?
The following are approved ways to verify your household income:

- Wages and salaries before any deductions (gross income)
- Net receipts from non-farm self-employment
- Net receipts from farm self-employment
- Regular payments from Social Security
- Railroad retirement
- Unemployment compensation, public assistance
- Strike benefits from unions, worker’s compensation, veteran’s payments
- Training stipends
- Alimony, child support, military family allotments
- Private pensions, government employee pensions, regular insurance, or annuity payments
- College or university scholarships, grants, fellowships, assistantships, excluding student loans.
- Dividends, net rental income, net royalties, income received from estates, or trusts
- Gambling or lottery winnings